

## **Winter planning: important updates to ordering PPE**

As planning for winter gets underway, including the rollout of flu vaccines, we want to help build resilience in the system and ensure that organisations across north east London have access to the emergency PPE they need to keep staff safe.

We are therefore enabling pharmacies to order up to the following weekly limits from the NEL Emergency PPE Hub, from **Monday 14 September**:

Surgical masks	50
Gloves (individual)	200
Aprons	200

This will be reviewed on a monthly basis. Once your request has been approved, you will receive delivery within 48 to 72 hours.

To place your request, please complete the request form contained within this link: <https://www.surveymonkey.co.uk/r/NELPPECOVID-19>

If you have any queries, please contact the NEL PPE Emergency Escalation team by email: [elhcp.ppe.emergencysupplyrequests@nhs.net](mailto:elhcp.ppe.emergencysupplyrequests@nhs.net)

**We will ensure no organisation is without PPE, but please note that this continues to be an emergency escalation route only.**

You should order via your business as usual suppliers in the first instance. You should then use the PPE eCommerce Portal, run by the Department of Health and Social Care, as your next point of escalation, before contacting the NEL Emergency Hub.

### **DHSC PPE eCommerce Portal**

As a reminder, here are details on how to register for the PPE eCommerce Portal.

You will have received an email invitation from the PPE Portal team to register, and you need to use this email address when you register. It will be your email account registered with the Care Quality Commission (CQC), NHS England or the Medicines and Healthcare products Regulatory Agency (MHRA).

The relevant order limits will be made available on the DHSC Guidance page, found here: <https://www.gov.uk/guidance/ppe-portal-how-to-order-emergency-personal-protective-equipment>

All organisations in the following categories **must register by the end of September.**

- GPs
- residential social care providers
- domiciliary social care providers
- pharmacies
- dentists
- orthodontists
- optometrists
- children's care homes and secure homes
- children's residential special schools

If have any queries regarding the PPE eCommerce Portal, please contact their Customer Service team on 0800 876 6802 who will be able to help support you and resolve your queries.